



**ESHAP OFFICE HOURS WEBINAR**  
**OCTOBER 22, 2020**  
**AGENDA**

1. Welcome & COVID-19 Update-Kelly Watson
2. Policy Related Updates-Tia Knowlton-Basford
3. Housing First Specifics-Mike Shaughnessy
4. Homeless Verifications-Mike Shaughnessy
5. Navigator Services Guide-Linda Plourde
6. Resource Review-Tia Knowlton-Basford
7. Best Practices & Peer to Peer- ALL

