

# INFORMATION NOTICE

Program:	Weatherization Assistance Program (WAP)	MHPN #:	2025-WAP-008
Action:	ECOS Instructions when the Weatherization Assistance Program (WAP) is administered outside of the agency's HEAP territory.		09/12/2025
Issued by:	MaineHousing	Expired Date:	

This MaineHousing Notice 2025-WAP-008 is being issued to provide guidance on how to enter Weatherization Assistance Program (WAP) projects into ECOS when the project site is located within another agency's HEAP service territory.

## 1. Instructions for Entering Projects into ECOS When Administering WAP Outside of Your Agency's HEAP Territory

When your agency is administering the Weatherization Assistance Program (WAP) for a household located outside your agency's Home Energy Assistance Program (HEAP) territory, follow these steps to properly enter the project into ECOS:

#### **Step-by-Step Process:**

### 1. Log in as the LIHEAP CAA

Gather all necessary information from the LIHEAP application:

- o Print a copy of the application, or
- o Save the application as a PDF, or
- o Manually record the relevant information.
- 2. Log out and log back in as the WEATHERIZATION CAA.
- 3. Add the household under the Weatherization CAA profile.
- 4. Create a Weatherization application for the household and proceed with the weatherization audit and job processing as you would for any other WX client.

#### 2. Accessing Instructions in ECOS

To find these instructions within the ECOS system:

- From the Main Menu, select "Information"
- Click on "FAQ"
- Choose "Application Processing"
  - o Then select: "How to Handle Separate LIHEAP & WX Agencies"

#### 3. Notice Contact

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Lauren Bustard, Maine State Housing Authority, 26 Edison Drive, Augusta, Maine 04330,

Telephone Number 1-800-452-4668 (voice in state only), (207) 626-4600 (voice) or Maine Relay 711.