

PROGRAM NOTICE

Program:	HEAP Fuel Assistance	MHPN#	2024-HEAP-004
Action:	PY2024 HEAP Application Processing	Effective Date:	02/28/2024
Issued by:	MaineHousing, Energy and Housing Services	Expired Date:	

This MaineHousing Notice is being issued to provide guidance regarding action required to process applications taken prior to March 2, 2024.

1. Information

MaineHousing's Home Energy Assistance Program (HEAP) is moving to a wait list process for completed, eligible applications taken after 5 p.m. on March 1, 2024. Applications will continue to be received and processed after the deadline, but they will not be moved forward for benefit payment until eligible applications already in the pipeline have been paid and it is determined that funding is available.

In order to identify applications taken prior to the deadline of 5 p.m. on March 1, 2024, it is necessary that CAAs enter the Create Date Non-Online/Application Intake Date in the Agency Approval Date field on the 2024HEAP Allocation line when certifying all applications. Please begin entering this information on all certified applications on Friday, March 1, 2024.

Applications that do not have the Create Date Non-Online/Application Intake Date in the Agency Approval Date field on the 2024HEAP Allocation line will not be pulled in to the payment process and delay in benefit payment may occur.



2. Notice Contact

Sarah Johnson, Manager of HEAP = 207-624-5777 = sjohnson@mainehousing.org

Maine State Housing Authority ("MaineHousing") does not discriminate on the basis of race, color, religion, sex, sexual orientation, gender identity or expression, national origin, ancestry, physical or mental disability, age, familial status or receipt of public assistance in the admission or access to or treatment in its programs and activities. In employment, MaineHousing does not discriminate on the basis of race, color, religion, sex, sexual orientation, gender identity or expression, national origin, ancestry, age, physical or mental disability or genetic information. MaineHousing will provide appropriate communication auxiliary aids and services upon sufficient notice. MaineHousing will also provide this document in alternative formats upon sufficient notice. MaineHousing has designated the following person responsible for coordinating compliance with applicable federal and state nondiscrimination requirements and addressing grievances:

Lauren Bustard, Maine State Housing Authority, 26 Edison Drive, Augusta, Maine 04330, Telephone Number 1-800-452-4668 (voice in state only), (207) 626-4600 (voice) or Maine Relay 711.

